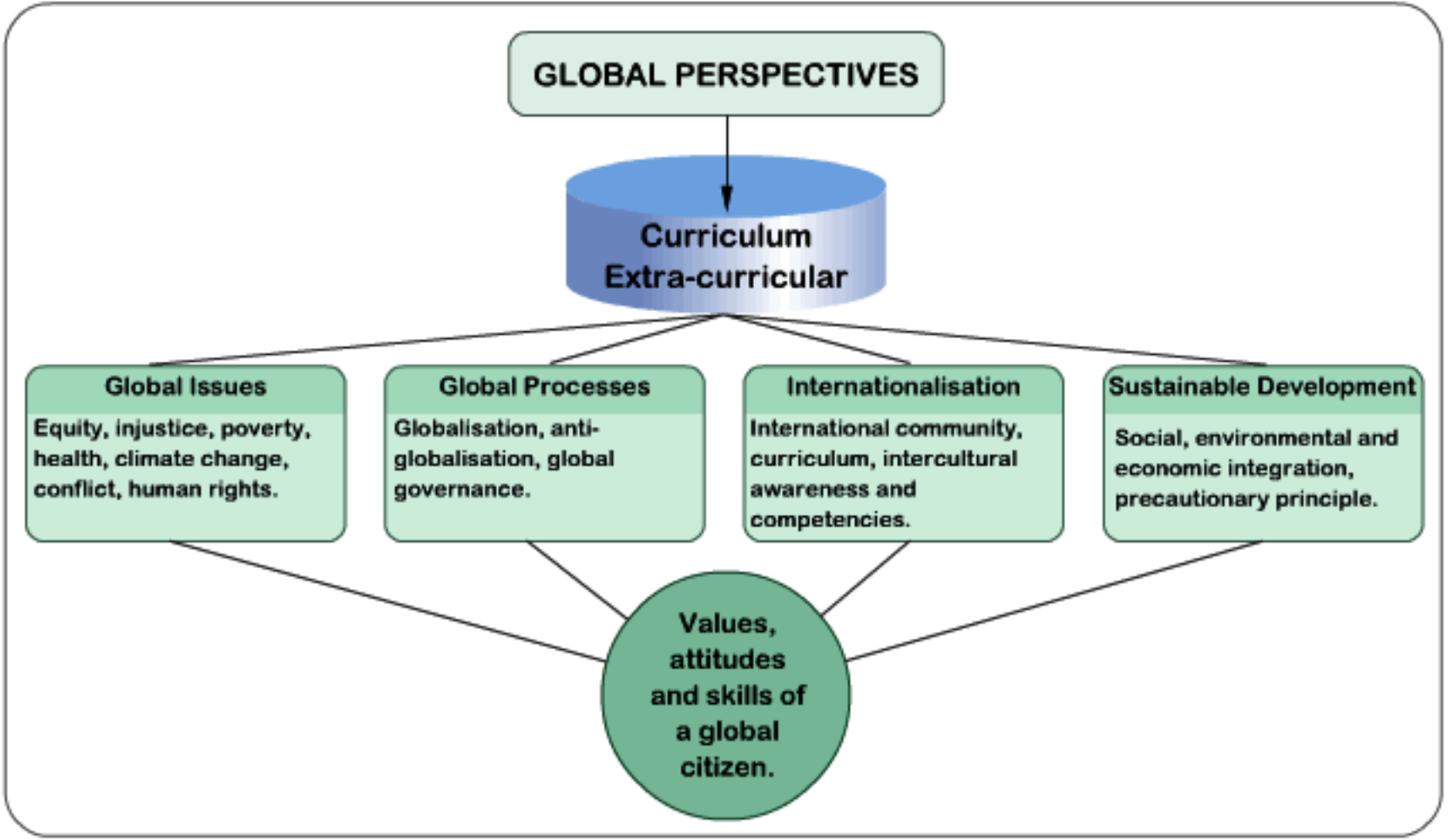Aspects that contribute to development of global citizens in higher education setting, Shiel & Mann (2006)