

## **Script for Library Podcast**

### **How and where to get help from the Library**

There are many ways to get help and support from the Library. Wherever you are, if you have access to the internet, you can ask library related questions on our online Chat Enquiry Service. Type and send your message, and when it indicates that “Librarians are online”, you’ll receive an instant response. Alternatively you may find an answer to your query on the askBU Frequently Asked Questions. Access these online services via the myBU Library tab.

Whether you are in a Library at Lansdowne or Talbot Campus, you can go to an information desk for help. During times when the desks are unstaffed, you may submit your query on Chat, or call us on 01202 965959 to leave a message. We will respond to your online query or call as quickly as possible.

If you’re searching for resources to complete an assignment or would like advice about referencing, go to the Library tab on myBU or, contact us and arrange to see your Library Subject Support Team.