

Questions to ask about....

Failing units

- What do you want to achieve in our conversation today? (responses could include: how to retake the unit in terms of the administrative process or the academic aspects or both: how to study better: how to tell parents or peers: deciding whether to stay on the course or leave it; or indeed all of these. The response here will necessarily determine the whole course of the conversation. Some aspects may require directing the student to another professional.)
- How will you know you have achieved it?
- What have you failed?
- What have your other marks been?
- Were there any issues that hindered your studies? If so, what were these issues? (e.g. attending lectures, doing the suggested reading, attending additional workshops, being prepared for the exam).
- If a neutral person knew what you had done to prepare for the unit, what would they say?
- What could you do differently? What else?
- What do you need to do now to complete the unit?
- How committed are you to completing the unit?
- What are your current thoughts about what to do next?
- What could be the first step?
- How committed are you to taking that first step on scale of 1-10? What would make it a 10?
- Who else needs to know?

Please note that any student intending to leave should be referred to [askBU](#) to ensure they receive the appropriate advice and guidance detailed in the Student Withdrawal Procedure.