**Humanising SIG meeting Details of speakers - April 2018**

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**A hermeneutic phenomenological study of stroke survivors’ and healthcare practitioners’ lived experience of the acute stroke unit**

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**Abstract**

This presentation draws on the findings of a hermeneutic phenomenological study into the lived through experience of the acute stroke unit from two meaningful horizonal perspectives; that of stroke survivors and healthcare practitioners. This presentation will be structured around maps that were developed as part of the hermeneutic process. These maps were a device that helped me open up and produce a space, and capture the complexity, spatiality, and holistic understanding being developed. They also embodied my involvement, position and place within them, as I drew, plotted, re-thought, interrogated and re-designed. I will be using them to share how the acute stroke unit was meaningfully lived through from the perspective of stroke survivors and healthcare practitioners, and how they also offered an avenue towards more holistic understanding of what was meaningful across the gestalt from a human lifeworld perspective.

**Biography**

I am a senior lecturer in physiotherapy who has worked at the School of Health Sciences at the University of Brighton since 2002. I have been interested in qualitative research since qualifying in 1995; completing my own MSc project and supervising and supporting a number of students to undertake research in the field of neurological rehabilitation. I have recently successfully completed my doctoral research titled: The acute stroke unit as transitional space: the lived experience of stroke survivors and healthcare practitioners. Through this study I have become increasingly drawn towards the lifeworld and existential perspective of meaningful experience, as we look to understand ourselves, another, and human living.

**Experiences of Humanising Care**

**Caroline Bagnall**

**Abstract**

In 2015 we undertook an action research project on the stroke unit – Humanising Care. We invited previous service users and service providers to discuss what mattered to them in terms of dignity in their care. To explore some of these concepts, we used the Humanisation Framework and found that we could use the framework to pin some of our experiences, stories, and ideas upon. Whilst service users shared their experiences, we found there was an impact on service providers too. This presentation will share the experience from the perspective of staff involved in the project. Reflecting on what we as service providers have taken from the experience has been powerful – it has enabled us to build teamwork, support each other and reflect on our role in healthcare.

**Biography**

I am a Clinical Specialist Speech and Language Therapist, and Stroke Research Practitioner at Royal Bournemouth Hospital. As a Speech and Language Therapist, I work with patients after stroke on both the acute stroke unit and supporting the Early Supported Discharge Team. Working as part of the Speech and Language Therapy team also allows me to see patients across the hospital, and support them with swallowing and communication difficulties. As a Stroke Research Practitioner, I work in the stroke research team to deliver a variety of trials on the stroke unit at Bournemouth Hospital. In 2015, I was involved in the Humanising Care Project at Bournemouth Hospital – working with Caroline Ellis-Hill and Carole Pound as part of an action research group comprised of service users and services providers exploring what matters to older people regarding dignity in their care. Since this project, I have continued to work in a team of Humanising Champions to embed the philosophy in our care and explore how we can use it for future improvements.