

Damage, Replacement and Cleaning Costs

Unfortunately, things can and do get broken, and although we won't charge you, if it really was an accident, sometimes we may have to pass on a cost for damage, replacements or additional cleaning.

The reason we have sent this to you now is that we believe that honesty is the best policy and we like to be as up front as we can about these costs from the start so that there are no nasty surprises further down the line. As per your Licence and Rules & Information documents, when you sign and accept your offer of accommodation you also accept these cost implications.

Please do keep this information for reference, although we do hope that you never need to use it.

Area	Item	Replacement from*	Notes
Access and Security	Door Keys	£25.00	per key
	Door Fob	£20.00	per key
	Post Key	£20.00	per key
Bathroom	Toilet seat	£15.00	per item
	Basin/Toilet pan/cistern	£75	per item
	Additional Deep Clean	£25.00	per clean
	Painting	£30.00	per wall
Kitchen	Kitchen bin	£40.00	per item
	Mop, bucket, broom, Dustpan/brush	£10.00	per item
	Flooring	£60.00	per item
	Worktop	£70.00	per item
	Table	£150.00	per item
	Ironing Board (where supplied)	£25.00	per item
	Kettle	£15.00	per item
	Microwave	£70.00	per item
	Oven	£300.00	per item
	Hob	cost per invoice	invoice supplied on request
	Fridge	£250.00	per item
	Freezer	£250.00	per item
	Fridge/Freezer	£320.00	per item
	Disposal of white goods	cost per invoice	invoice supplied on request
	Additional Deep Clean	£50.00	per clean
	Painting	£40.00	per wall
Fire Safety Equipment	Fire Extinguisher (misuse)	£80.00	per item
	Fire Blanket (misuse)	£30.00	per item
	Fire Break Glass (misuse)	£25.00	per item
	Smoke/Heat Detectors	£50.00	per item
Bedroom	Study Chair	£80.00	per item
	Bed Base	£80.00	per item
	Bedside table	£45.00	per item
	Wardrobe	£150.00	per item
	Mattress	£75.00	per item
	Study Desk	£160.00	per item
	Desk Lamp	£10.00	per item

	Easy Chair	£70.00	per item
	Mirror	£40.00	per item
	Wastepaper bin	£10.00	per item
	Headboard	£50	per item
	Vanity Unit	£50	per item
	Additional Deep Clean	£30.00	per clean
	Painting	£30.00	per wall
	Notice board	£30.00	per item
Communal Areas	Easy Chair	£100.00	replacement
	Easy Chair	£60.00	re-cover
	Sofa	£200.00	per item
	Notice Board	£30	per item
	Coffee Table	£50	per item
	Dining Chairs	£50	per item
	Vacuum Cleaner	£100	per item
	External areas	Cost per invoice	invoice supplied on request
	Additional Deep Clean	£30.00	per clean
	Painting	£30.00	per wall (minimum charge)
	Signage	cost per invoice	invoice supplied on request
Other	Window or Door Glass	cost per invoice	invoice supplied on request
	Replace carpet	cost per invoice	invoice supplied on request
	Carpet Clean	£45.00	per room
	Carpet Clean corridor	£45.00	per corridor
	Curtain replacement	£85.00	per set
	Window Clean	£10.00	per window
	Door Lock	cost per invoice	invoice supplied on request
	Damage to Wall	£40.00	per wall (minimum charge)
	Damage to Door	£125.00	per item (replacement)
	Damage to Electric Sockets	£20.00	per item

Cost Per invoice	Where this is indicated the costs to the resident will be as per the invoice
Per item	Where there is indicated this cost is set for the replacement of one of these items. Each additional item will be charged at per item.
Invoice supplied upon request	Where this is stated Residential Services will charge the student the cost as stated on the invoice. The invoice will be supplied to the student upon request
<p>*Cost could go up dependent on level of replacement or damage costs. Invoices are available upon request.</p> <p>We may charge for our reasonable and proper time spent in dealing with you and third parties for the processing of any damage, cleaning or replacement charges. This is a discretionary charge and can be waived by a member of the Residential Services management team if deemed to be inappropriate</p>	