Welcome to your new home

You've made it! You're here and now it's time to settle in.

Now, in case you were not already aware, the day to day operation of Dorchester House is managed by our accommodation partner, iQ Students, who work with BU to deliver what we hope will be a great student accommodation experience.

Your BU accommodation team are located in the Executive Business Centre (EBC) - see map and address below

Your iQ accommodation team are located in Dorchester House reception.

Your ResLifeBU team are located in Dorchester House and the EBC

Who does what?

You might be wondering who you should speak to about key matters related to your time in Dorchester House. To help you with this we have identified the topics that might arise and who you should speak to in the first instance:

- Your accommodation contract (Licence) – BU
- Rent or Finance related – BU
- Social – ResLifeBU Team
- Welfare – ResLifeBU Team or iQ
- Maintenance – iQ
- Cleaning – iQ
- General issues or complaints related to your stay – iQ in the first instance but if not happy then BU
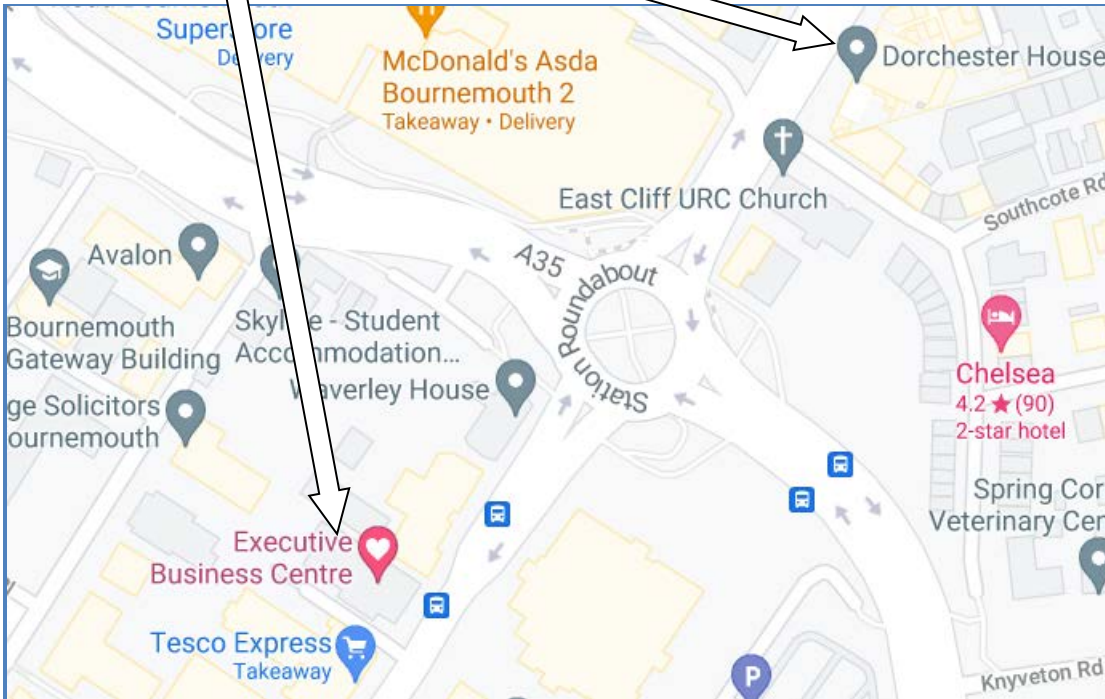
How to contact?

Your iQ and ResLifeBU Team are all on site, so take some time to get to know them.

You can also join the [ResLifeBU Dorchester House Facebook group](#) for the latest updates

You can contact your ResLifeBU Welfare Coordinator at dorchester@bournemouth.ac.uk

You can contact your iQ on site team on 01202 941020 or email dorchesterhouse@iqstudent.com

You can find the BU Accommodation Team in the Residential Services offices situated not far from Dorchester House, on the fifth floor of the Executive Business Centre (EBC) details below:

BU Residential Services
5th Floor, Executive Business Centre
89 Holdenhurst Road
Bournemouth - BH8 8EB

Opening times:
10am to 4pm (Monday to Friday)
Tel. 01202 961671

🌐 https://www.bournemouth.ac.uk/why-bu/accommodation/reslifebu
📘 www.facebook.com/BUResLife/

Any queries then drop us line. See you soon…

Kind regards
Your BU Residential Services Team