

BU / Hope2Cycle Cycle Pool Student/Staff (affiliate) Membership Agreement

This Membership Agreement (“Agreement”) relates to your membership of the BU/Hope 2 Cycle, Cycle Pool. This agreement is made between us, Hope 2 Cycle whose principal offices are at 878 Wimborne Road, Moordown, Bournemouth, BH9 2DR and you, the person named below:

Full Name:

Address:

Student/Staff ID:

E-mail:

Phone No:

Membership

Membership of the BU/Hope 2 Cycle, Cycle Pool (the “Pool”) entitles you to the following, subject in each case to availability as numbers are limited, and facilities, training and vouchers will be provided on a first come, first served basis:

- **Access to a fully refurbished bicycle for your use while you are a student or member of staff at BU (including affiliate staff such as Chartwells, SUBU or Mitie), and a D lock;**
- **A regular free bike check (free of charge) for the period of use**
- **Reduced priced servicing and repairs.**
- **No labour costs to any repairs needed during you hire period, you will only have to pay for parts**
- **Support and advice from the hope2cycle team for the period of use**
- **Subsidised cost of a helmet and bike lights to pool users.**
- **Subsidised florescent jackets to support safety on the road**

Cost of membership

Membership fees are:

1. £50 for the academic year (from date of hire until 13th July 26). A further £25 deposit which is refundable if your bike and lock is returned on time and in good condition (see sections 2 and 3 for outline of expectations)
2. Special offers on lights, helmets and accessories for all scheme users. For example, Lights and a Helmet for £28 which would be yours to keep.

This fee is a contribution to both the cost of maintaining and refurbishing Pool bicycles and the purchase of further Pool bicycles to benefit members, and is not refundable. Failure to comply with any of the conditions outlined in section 2 and 3, may result in the non-return of the deposit.

The Pool has been created for the benefit of students and staff at BU (and affiliate organisations) and it is important that Pool bicycles are maintained and returned for the use of students and staff in the future. Further terms, including relating to your use and maintenance of the bicycle, damage or loss and returning the bicycle are set out below. These are important, as you are responsible for the bicycle once it has been allocated for you, so please make sure that you read and understand them.

The bicycle that you have been allocated as at the date of this Agreement is described below.

You have been allocated this bicycle for your use during the academic year 2025/26 ("Academic Year"). You must return the bicycle to Hope 2 Cycle shop on or before 31/07/2025 or earlier as outlined below

Description:

Serial/Unique ID no.:

Hire Period - FROM.:

TO:

Amount Paid:

Deposit Paid:

Signed:

.....
Pool Member

.....
Hope2cycle staff member

Name:

Name:

Date:

Date:

TERMS AND CONDITIONS

1. Ownership of the bicycle

The bicycle which has been allocated to you as described above. The bicycle is owned by Hope 2 Cycle, and Hope 2 Cycle allows you, as a member of the Pool, to use a bicycle for your personal use during the relevant Academic Year, while you are a student or member of staff at BU (or an affiliate staff member).

2. Your responsibilities

The Pool has been created for the benefit of students and staff at BU (and affiliate staff) and it is important that Pool bicycles are maintained and available for the use of students and staff in the future.

(A) You are therefore responsible for keeping the bicycle safe so that you can return it at the end of Academic Year.

This means that you will:

- not lend it to anyone else or let anyone else take possession of it;
- always ensure that it is locked securely if you leave it, using the lock provided;
- use stands provided for bicycle parking where possible and not lock it to railings or similar where this is not permitted;
- never leave it unattended and unlocked;
- store it securely at your home (and note that there may be restrictions on where you can store a bicycle at your home; if so, you must comply with these);
- let the Hope 2 Cycle team know immediately if the bicycle is lost or stolen; and
- return it to Hope 2 Cycle (you must contact them first to arrange this) on or before the date set out above or when this Agreement ends as described in section 3 below.

If the bicycle is stolen you must report it to the Police as soon as possible and provide Hope 2 Cycle with the crime reference number.

(B) You are also responsible for looking after the bicycle during the Academic Year and for the cost of any maintenance or repair that is required so that it can be re-used in future. This means that during the period that the bicycle is allocated to you, you will:

- maintain the bicycle in a good condition during the Academic Year (including brakes, tyres and chain);
- ensure that the serial number sticker is intact;
- replace the lock if it is lost or damaged with the same, equivalent or better model;
- protect it from damage and store it carefully;
- ensure that any damage is repaired and any necessary maintenance is carried out during the Academic Year and before you return it to Hope 2 Cycle;
- let Hope 2 Cycle know immediately if the bicycle is damaged; and
- allow Hope 2 Cycle to inspect the bicycle if requested.

We recommend that you take the bicycle to the monthly on-site Bike Doctor for maintenance check-ups at BU or call into Hope 2 Cycle at 878 Wimborne Road Bournemouth BH9 2DR at any time for a free check-up.

(C) You are also responsible for your own safety and that of other road users and pedestrians when using the bicycle. This includes ensuring that you:

- follow the Highway Code <https://www.gov.uk/rules-for-cyclists-59-to-82>, and in particular don't cycle on footpaths unless they are also marked as cycle paths, and be careful of pedestrians when doing so; and
- Use lights when appropriate (subsidised lights are available from Hope2cycle).

We recommend that you:

- wear a helmet at all times when you are riding the bicycle; (subsidised helmets are available from Hope2cycle) and
- take up opportunities for cycle training if you are not an experienced cyclist.

3. Ending this Agreement and costs of repair and replacement

(A) You can end this Agreement before the end of the Academic Year by returning the bicycle to Hope 2 Cycle (by arrangement, see contact details below). If you choose to do this there will be no refund of hire fee paid, only deposit returned with the bike and lock in good condition

(B) When you return the bicycle to us, we will arrange for it to be serviced. If it appears when you return it or when it is later serviced, that any damage has occurred or maintenance has been neglected (beyond fair wear and tear), including any damage you have told us about, we will ask you to pay us the cost of the repairs or maintenance. Any costs will be taken from your deposit paid

(C) If you do not return the bicycle to Hope 2 Cycle on time at the end of this Agreement (either at the end of the Academic Year or as requested by Hope 2 Cycle if you or Hope 2 Cycle have terminated it early) then Hope 2 Cycle will charge you **£2 per day for each day** that you delay returning the bicycle. You must contact Hope 2 Cycle if for any reason you are unable to return the bicycle on the date agreed.

You will remain responsible for any costs which you are responsible for under this section 3 even after this Agreement has ended. Hope 2 Cycle will seek to recover any unpaid costs for repair, maintenance or replacement (as described in this section 3)

Hope 2 Cycle can be contacted on: **07530 968506**.

Schedule 1

BU/Hope 2 Cycle Cycle Pool: Bike Maintenance Checklist

Bike Serial number: _____

Name: _____

Date of return: _____

Bike Inspected by: _____

Issue	OK	Not OK	Comment	Charge
Bike lost, stolen or damaged beyond repair (inc D LOCK)				£110
D Lock missing damaged (must have 2 keys)				£18
Chain rusty/damaged				£18
Cables damaged				£5 per cable
Replacement inner tube				£15 with fitting £6 without
Dirty bike				£10
Tyres worn/damaged beyond reasonable wear and tear				£18 per tyre
Brakes damaged				£25 for front and rear brakes fitted
Cassette damaged				£29
Wheels damaged				£ 35 per wheel
Late return				£2 per day
Total				£

Please note that prices are dependent on supplier prices and therefore may be subject to slight changes.

Hope 2 Cycle name: _____

Hope 2 Cycle signature: _____

Student/Staff name: _____

Student/Staff signature: _____