Damage, Replacement and Cleaning Costs – broken down and explained

Unfortunately, things can and do get broken, and although we won't charge you if it really was an accident, sometimes we may have to pass on a cost for damage, replacements or additional cleaning.

The reason we have sent this to you now is that we believe that honesty is the best policy and we like to be as up front as we can about these costs from the start so that there are no nasty surprises further down the line. As per your Licence and Rules & Information documents, when you sign and accept your offer of accommodation you also accept these cost implications.

Please do keep this information for reference, although we do hope that you never need to use it.

Area	Item	Replacement from*	Contribution from*	Notes
Access and Security	Door Keys	**£20.00**	**n/a**	**per key**
	Door Fob	**£20.00**	**n/a**	**per key**
	Post Key	**£20.00**	**n/a**	**per key**
	Ironing Board	**£25.00**	**n/a**	**per item**
	Kettle	**£15.00**	**n/a**	**per item**
	Microwave	**£60.00**	**n/a**	**per item**
	Oven	**£215.00**	**£30.00**	**per item**
	Hob	**cost per invoice**	**n/a**	**invoice supplied on request**
	Fridge	**£150.00**	**£25.00**	**per item**
	Freezer	**£210.00**	**£25.00**	**per item**
	Fridge/Freezer	**£290.00**	**£25.00**	**per item**
	Disposal of white goods	**cost per invoice**	**n/a**	**invoice supplied on request**
Bathroom	Toilet seat	**£15.00**	**n/a**	**per item**
	Additional Deep Clean	**£25.00**	**n/a**	**per clean**
	Painting	**£30.00**	**n/a**	**per wall**
Kitchen	Kitchen bin	**£30.00**	**£10.00**	**per item**
	Mop and bucket	**£10.00**	**n/a**	**per item**
	Flooring	**£60.00**	**£10.00**	**per item**
	Worktop	**£50.00**	**£10.00**	**per item**
	Table	**£150.00**	**£50.00**	**per item**
	Additional Deep Clean	**£40.00**	**n/a**	**per clean**
	Painting	**£30.00**	**n/a**	**per wall**
Fire Safety Equipment	Fire Extinguisher (misuse)	**£80.00**	**n/a**	**per item**
	Fire Blanket (misuse)	**£30.00**	**n/a**	**per item**
	Fire Break Glass (misuse)	**£25.00**	**n/a**	**per item**
	Smoke/Heat Detectors	**£50.00**	**n/a**	**per item**
Bedroom	Mattress	**£75.00**	**n/a**	**per item**
	Study Chair	**£80.00**	**£20.00**	**per item**

	Bed Base	**£80.00**	**n/a**	**per item**
	Bedside table	**£45.00**	**£20.00**	**per item**
	Wardrobe	**£150.00**	**n/a**	**per item**
	Study Desk	**£160.00**	**£40.00**	**per item**
	Desk Lamp	**£10.00**	**n/a**	**per item**
	Easy Chair	**£70.00**	**£20.00**	**per item**
	Mirror	**£40.00**	**n/a**	**per item**
	Wastepaper bin	**£10.00**	**n/a**	**per item**
	Additional Deep Clean	**£30.00**	**n/a**	**per clean**
	Painting	**£30.00**	**n/a**	**per wall**
Communal Areas	Vacuum Cleaner	**£100.00**	**n/a**	**per item**
	Easy Chair	**£80.00**	**£20.00**	**replacement**
	Easy Chair	**£60.00**	**n/a**	**re-cover**
	Sofa	**£200.00**	**£50.00**	
	Additional Deep Clean	**£30.00**	**n/a**	**per clean**
	Painting	**£30.00**	**n/a**	**per wall (minimum charge)**
Other	Signage	**cost per invoice**	**n/a**	**invoice supplied on request**
	Window or Door Glass	**cost per invoice**	**n/a**	**invoice supplied on request**
	Replace carpet	**cost per invoice**	**£25.00**	**invoice supplied on request**
	Carpet Clean	**£45.00**	**n/a**	**per room**
	Carpet Clean corridor	**£45.00**	**n/a**	**per corridor**
	Curtain replacement	**£85.00**	**n/a**	**per set**
	Window Clean	**£10.00**	**n/a**	**per window**
	Door Lock	**cost per invoice**	**n/a**	**invoice supplied on request**
	Damage to Wall	**£40.00**	**n/a**	**per wall (minimum charge)**
	Damage to Door	**£115.00**	**£20.00**	**per item (replacement)**
	Damage to Electric Sockets	**£20.00**	**n/a**	**per item**

Contribution	Where there is proven damage but not serious enough to warrant a full 'Replacement' charge, a student can be charged a proportion to contribute to the eventual replacement cost. The advertised cost here is always a minimum and charge and can increase dependent on the level of damage.
Cost Per invoice	Where this is indicated the costs to the resident will be as per the invoice
Per item	Where there is indicated this cost is set for the replacement of one of these items. Each additional item will be charged at per item.
Invoice supplied upon request	Where this is stated Residential Services will charge the student the cost as stated on the invoice. The invoice will be supplied to the student upon request
*Cost could go up dependent on level of replacement or damage costs. **There is also an additional £25 admin fee also applies for the processing of any damage, cleaning or replacement charges. This is a discretionary charge and can be waived by a member of the Residential Services management team if deemed to be inappropriate**	