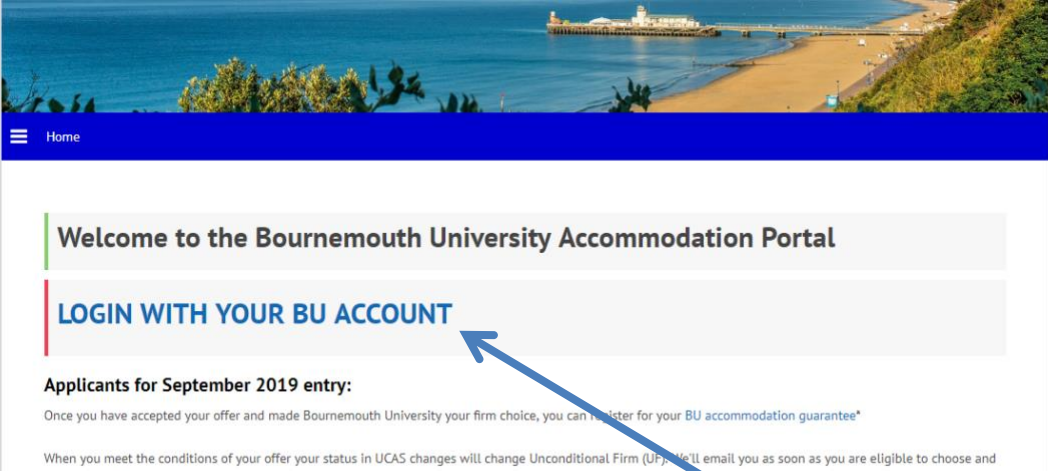


## New Accommodation Portal

### Logging Maintenance

We now have a new improved Accommodation Portal, this therefore means that you can forget your old Accommodation Portal login and just use your main BU Single Sign On Login. Follow the instructions below to log any maintenance.

<https://accommodationportal.bournemouth.ac.uk/StarRezPortalX>



**Welcome to the Bournemouth University Accommodation Portal**

**LOGIN WITH YOUR BU ACCOUNT**

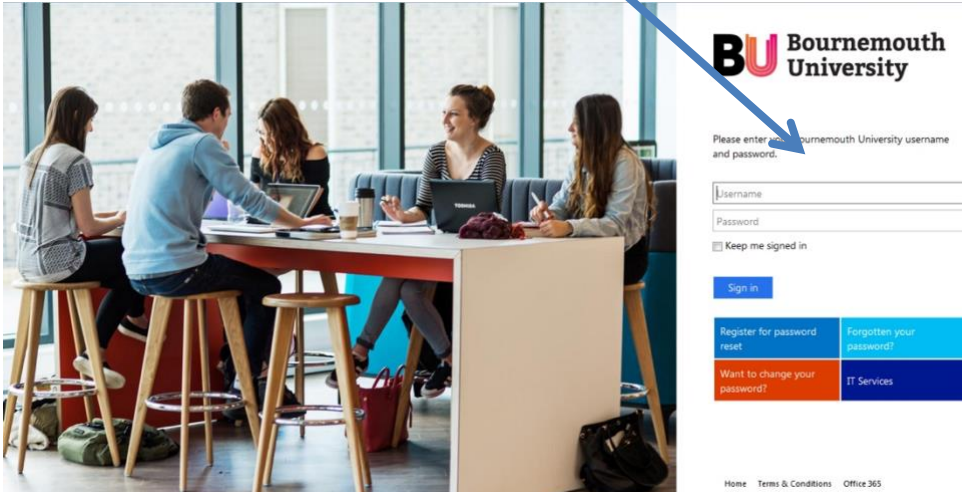
**Applicants for September 2019 entry:**  
Once you have accepted your offer and made Bournemouth University your firm choice, you can register for your BU accommodation guarantee\*

When you meet the conditions of your offer your status in UCAS changes will change Unconditional Firm (UF). We'll email you as soon as you are eligible to choose and book your BU Accommodation

\*terms & conditions apply

Click to be taken to the main University Login page.

Log in with your BU login of your student number and password, the same one that you use to login to the computers on site and onto myHub ie. the number starting with an 's' or 'i'



**BU Bournemouth University**

Please enter your Bournemouth University username and password.

Username

Password

☐ Keep me signed in

Sign in

Register for password /reset

Forgotten your password?

Want to change your password?

IT Services

Home Terms & Conditions Office 365



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Registration and Bookings Home Maintenance Accounts Log Out

Hi Naomi Bayliff!

Click 'Maintenance'

# Maintenance

Job Type:

My Jobs

No maintenance jobs found

NEW JOB

## Maintenance Job Detail

### Room

Room Category:

My Room

Please select a Room Space for this maintenance job:

Room Description	Room Space	Room Type
1 Gordon Road-4	Room 4	(Please Select)

### Status

Date Reported: 20/03/2019 10:05

Status:

### General

Category:

(Please Select)

Item:

(Please Select)

Description:

<empty>

Comments (e.g. requested time):

<empty>

I agree to allow a staff member into my room while I am not there:

GO BACK

SAVE JOB

This will complete your maintenance request. Someone from Residential Services will then pick up the job and allocate it to someone for them to resolve. You should be able to keep an eye on the progress by logging back in to the portal and checking the job status including timescales for resolution

Complete the form by giving as much information as you can about the maintenance issue then click save and continue (please remember to add your mobile phone number and email address)