

Preparation for Placement

The Practice Placement Process

A Guide Book for Students on the 2014 Curriculum



Occupational Therapy

Faculty of Health and Social Sciences

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1. Bournemouth University Programmes and Your Role as a Practice Placement Educator

The Health and Care Professions Council (2009) recognises the importance of the student placement experience. Of perhaps, greater importance is the person who coordinates and supports the student – the Practice Placement Educator (PPE). It is therefore a requirement of healthcare professionals supporting and assessing learners in practice to appreciate the importance of their role in ensuring that their students are:

FIT FOR PRACTICE – that the learner has developed the requisite skills for professional registration by the end of the three years of undergraduate training.

FIT FOR PURPOSE – that the learner is fit for employment by the end of the three years of undergraduate training.

FIT FOR AWARD – that the learner has met an accepted academic standard by the end of the three years of undergraduate training. (DH 1999 fitness to practice)

The role of the PPE is essential in guiding the student through their placement. Students spend a third of their programme with on placement. They will be observing not only the PPEs professional practice but will also be influenced by how they are supported. Your student today is the PPE and clinician of tomorrow!

At the beginning of the Practice Assessment Document there is a section which outlines the responsibilities of the student, the PPE and the university in relation to placement. This needs to be read and signed for each placement to make sure that all parties understand their responsibilities so please ensure you do this at the beginning of the placement.

Documents that support Practice Placements:

The HCPC produce various documents that support Education in Practice. The main documents are:

Standards of education and training documents:

- Standards of education and training (Page 8)
- Standards of education and training guidance

These documents can be downloaded at:

http://www.hpc-uk.org/assets/documents/10000BCF46345Educ-Train-SOPA5_v2.pdf

The Royal College of Occupational Therapists have available on their website:

Code of Ethics and Professional Conduct

The Programme and where the placements fit in.....

The OT students at Bournemouth University have a range of placements during their three years at University. They must complete a minimum of 1000 hours of passed practice time in order to be able to qualify as an OT. The course here at Bournemouth builds in extra hours to ensure that our students do not struggle to meet this requirement.

- **BU0 Orientation Placement** 1 week in the first year. During the sixth week of their first semester OT students go out on placement as an opportunity to start making some initial links between the theory and practice. It also gives an opportunity for practice partners to give some formative (not assessed) feedback to the students about some of the core skills they are starting to develop such as professionalism and communication.
- BU1 Year 1: 6 weeks June – July
- BU2 Year 2: 8 weeks April - May
- BU3 Year 3: 10 weeks August - November
- BU4 Year 3: 8 weeks January - March

APPENDIX I – Outline Timetables for OT that gives an overview for all three years.

2. The Practice Placement Process

The Practice Assessment Document....what is it?

The portfolio unit runs over the length of the academic year and students are given their **practice assessment document (PAD)** early in the year (it is an 'OT green' spiral bound document that your student should arrive with on placement). This document includes all the components of the unit's assessment as well as recording practice hours, placement assessment and mandatory training. Portfolio Units (one in each year) are worth 40 credits (one third of the year's credits) with 60% weighting for assessment in practice and 40% for Continuing Professional Development (CPD) work in the first and second year. In the third year this changes slightly to a 70% weighting for placement and a 30% weighting for CPD.

Expectations of the PPE, the Student and the University are outlined in the PAD document. You must read these expectations and sign them. The students should have done the same. You can view a PDF version of the document on the Practice Assessor Website:

The Placement Process

The Process for BU0 (Bournemouth University 0) differs slightly to the remaining placement as it is only 1 week long and requires you to discuss with the student their goals for the week at the start of the placement and then at the end of the placement you give the student some formative (ungraded) feedback. Here's the process:

BU0 I Student arrives on placement and completes a negotiated learning agreement setting out their goals for the week I (1 Week of placement passes) I

End of week PPE completes Evaluation

The BU0 process in a bit more detail (all the following colourful pages will be in the student's PAD that they arrive with on placement):

	ties and expectations identified by the practice placemer ration with the student
	ssessment Document that the first year students will arrive the Negotiated Learning Agreement in on pink paper.
to learn and they as this is their directly in the P important thing placement.	have considered prior to the placement what things they want y may have already written some notes in this area, however, first placement they may be a little nervous about writing AD so may arrive with their ideas on a separate page. The is that they have done some planning before the start of the complete the rest of this section at
	the placement with the PPE.
	Consider use of SMART goals - this will help student with work when back at BU.
Identify lea expectations	rning opportunities and clear

One week of placement passes.....and you then complete the feedback section.

Practice Placement Educator Evaluation for BU0

PORTFOLIO 1 Occupational Therapy: Level 4: BU0

Student Name Start Date
Practice Educator Name(s)
Declaration: This assessment report has been completed by the practice educator and relevant feedback discussed with the student.
PPE Date
Student Date
Comments from PPE (please include attendance, appearance, punctuality, communication skills and professionalism)
Students are to be given <i>formative</i> feedback. This means that there is no grade given. The feedback should help them to form their future practice and learning both back at university as well as on their next placement.
At this very early stage of training it can be an ideal opportunity to highlight any professional issues such as time management, appearance etc.
The student needs to have a chance to respond to the evaluation. Please do not give the feedback 5 minutes before you are about to leave. The student needs time to think about their feedback, ask questions and respond.
On the reverse of the PPE's feedback page there is an area where students can also give feedback.
They too need to ensure that you as their PPE has a chance to read and sign their feedback and respond accordingly. You may wish to take a copy of the feedback for your CPD.
They too need to ensure that you as their PPE has a chance to read and sign their feedback and respond accordingly.

This is the end of the paperwork for BU0.

All subsequent placements:

BU1 / 2 / 3 / 4 J

Student arrives on placement and completes Negotiated Learning Agreement Halfway through placement formative feedback is given for each competency U End of placement summative feedback is given for each competency Final Mark Sheet is completed: U Student Hours Are Completed U Student Completes Evaluation form

The Process in More Detail.

At the very beginning of the placement you need to meet with the student to talk through their negotiated learning agreement;

Negotiated learning agreement This should be filled out in conjunction with the student's Personal Development Plan and feedback from previous placement.
As with BU0 all subsequent placements require the student to consider their goals for the negotiated learning agreement and then discuss these with their PPE at the beginning of the placement.
(Please see information about this in the BU0 section as the same information applies).
Specific action points for this placement (agreed by discussion with practice placement educator)
In this section any specific actions identified during the negotiated learning agreement can be listed in order to assist the student to meet their goals.

Throughout the placement:

- Students <u>must</u> be given formal weekly supervision often it is easiest to agree a regular time for this each week at the start of the placement.
- Supervision forms have not been provided to allow for flexibility for the different settings in which students will have placements.
- You must keep a written record of supervision so that both you and the student know what actions have been agreed each week and give you both something to refer back to.
- You can choose to use a form that you might use in practice or you might use a model of reflection to form supervision sessions. An example form however is available in Appendix II should you wish to use it.

Marking the Student's Performance on Placement

There are eight competencies of practice that will be assessed during the placement. These are in line with the NHS Knowledge and Skills Framework:

> Specific skills: 1.Assessment and treatment planning Specific skills: 2 Intervention and treatment Core 1: Communication Core 2: Personal & people development Core 3: Health, safety and security Core 4: Service improvement Core 5: Quality Core 6: Equality and diversity

The competencies and their individual intended learning outcomes remain the same each year.

It is the level of expectation for achieving the learning outcomes that differs from year to year. The expectation for achieving the learning outcomes shows the progression that students will make in their performance between level C (first year) to level I (second year) to level H (third year).

Expectations change between the levels (years) in relation to the amount of **support** provided, the **depth of reasoning** required and the **extent** to which students are expected to achieve the intended learning outcomes.

It is highlighted that the expectation is 'By the end of the placement'.

Level 4 Year 1	By the end of the placement and with support , students are expected to demonstrate basic knowledge and comprehension in order to begin to :
Level 5 Year 2	By the end of the placement and with guidance , students are expected to demonstrate analysis and application in order to develop skills to :
Level 6 Year 3	By the end of the placement and with minimal supervision , students are expected to demonstrate evaluation and clinical reasoning in order to be competent to :

There are further definitions of the language used in the learning outcomes and they can be seen both in Appendix III in this book and also in the Practice Assessment Document.

Also the individual intended learning outcomes (ILOs) for each of the competencies can be found in Appendix III.

The Marking Process Continued....

- The student is given a classification (1st / 2:1 / 2:2 etc) for each of the 8 competencies that they are being assessed against.
- This will mean that you have to consider how well the student is meeting the Intended Learning Outcome for each competency considering whether they are a first, second or third year.
- Once you have decided which classification you are giving the student for each competency you then have to give an overall percentage.
- This can feel like a daunting task but once you see the spread of the student's classifications they usually 'clump' around one particular classification which will guide the percentage you award. Take a step back and give yourself a chance to really consider the student's overall performance.
- The grade is not calculated as an average %
- The student must achieve a 3rd or above in each competency in order to pass the placement. If they fail any one competency they fail the placement. Grades below 40% are a fail.
- The student must also pass the safe practice and professional conduct requirements for the placement in order to pass.

- Please do not give marks that are 39 / 49 / 59 / 69 % students will often feel that if they'd been given 'just one more day' or 'one more chance to do...' that they could get that extra 1% and fall into the next banding.
- The placement marks are all moderated when the books are returned to University at the end of the placement.
- The programme's External Examiner also reviews the placement marks.

So what does this look like in the student's practice assessment document?

Half Way Feedback during the placement



Example of Marking descriptors that are in the PAD Document (These are from the Assessing and Intervention Planning Competency):

	1.	Excellent planning of an assessment strategy.
1 st		a. Consistently and effectively identifies a wide range of valuable sources of information.
70 and		b. Consistently and effectively in the second sec
above	2	c. Consistently, effectively an A student needs to be consistently pund information.
	2.	Excellent interpretation of assessme a. Consistently provides successive excellent in order to be achieving ation.
		b. Consistently shows compressing this feedback. If they have been
		c. Consistently consistently excellent though h clear rationale.
	3.	Excellent planning of intervent reflect this in what you write. They
		a. Consistently sets collabora deserve to know!
		b. Consistently identifies the manual dent dent dent.
		c. Consistently provides comprehensive rationale for selection of intervention options.
2:1	1.	Very good planning of an assessment strategy. a. Effectively identifies a wide range of valuable sources of information.
2.1 60 - 69%		 a. Effectively identifies a wide range of valuable sources of information. b. Effectively identifies valuable assessment techniques.
00 - 0370		c. Effectively and accurately gathers valuable and relevant background information.
	2.	Very good interpretation of assessment information.
		a. Succinctly and accurately summarises assessment information.
		b. Shows comprehensive clinical reasoning.
		c. Prioritises a needs or problem list from assessment findings with clear rationale.
	3.	Very good planning of intervention or tre
		a. Sets collaborative goals with s Consider the language used at different a. Selects the most effective and classification levels and use this to belo
		b Dravides comprehensive ratio
		you write your reedback. It can be difficult
2:2	1.	Good planning of an assessment strate
50 - 59%		a. Determines the relevance of a wording in these different marking
		b. Determines the relevance of te descriptors' will help.
		c. Accurately gathers both formal
	2.	Good interpretation of assessment information.
		a. Identifies and summarises important zero ont findings
		 b. Demonstrates clear logical thinking access. c. Prioritises a needs or problem list from assessment findings.
	3.	Good planning of intervention or treatment based on assessment findings.
	0.	a. Sets goals with service user involvement.
		b. Considers effectiveness and appropriateness of interventions or treatments.
		c. Provides appropriate rationale for selection of intervention options.
and	1.	Acceptable planning of an assessment strategy.
3 rd		a. Identifies appropriate sources of information.
40 – 49%		 b. Selects appropriate techniques for assessment c. Gathers sufficient relevant background information.
	2.	
		a. Summarises assessment find
		b. Demonstrates logical thinki Broduces a people of produce the student is failing at halfway or at any
		c. Floquees a fleeds of problem point of the placement places call the
	3.	
		a. Sets goals with awareness b. Selects appropriate intervert concerns. Also be clear with the student that
	Pro	
	1.	Poor planning of an assessment strip and to aphieve
Fail		a. Consistently misses key so
39% and		b. Unable to select appropriat
below		c. Unable to identify relevant back
	2.	Poor interpretation of assessment information
		a. Unable to summarise assessment findings
		 b. Reasoning process lacks logic. c. Unable to produce a needs or problem list of priorities.
	3.	Poor planning of intervention or treatment based on assessment findings.
		a. Fails to set goals.
		b Does not select appropriate intervention or selects inappropriately

Inadequate rationale for selection of interventions.

Final Feedback at the end of the placement

Example of Final Summative Feedback Section (there are 8 sections like this in the PAD – one for each competency)

Specific 1. Assessment and intervention planning

Intended learning outcomes:

- Plan an assessment strategy.
- Interpret assessment information.
- Plan intervention or treatment based on assessment findings.

SUMMATIVE (Final Feedback)

Classification - please circle on final mark sheet

Recommendations for future placements

Feedback to be written in the box.

Where has the student progressed to?

PPE will give feedback for each of the eight competency areas.

Use the language of the marking descriptors to help form your feedback so both you and the student clearly know at what level they are performing. Be careful though not to use the language of one descriptor and the grade of another. For example; "You were consistently excellent at assessing the patient and planning your treatment" – 'excellent' is the language of a 1st, so if you then awarded a student a 2:2 for this competency they may question the disparity between language and grade.

Give constructive feedback to help the student consider actions/goals for the next placement.

Student needs to have a chance to respond to the evaluation. Please do not give the student the feedback 5 minutes before you are about to leave. They need time to think about their feedback, ask questions and respond.

On the reverse of the PPE's feedback page there is an area where students can also give feedback if they wish (this is not compulsory).

They too need to ensure that you as their PPE have a chance to read and sign their feedback and respond accordingly.

The Administrative Bit! The final mark sheet must be completed at the end of the placement.

Final mark sheet								
Student Name								
Placement Location. Ensure all these areas are completed Placement Educators Name (s). Ensure all these areas are completed								
This Rele Prac	laration: assessment report was completed by the pra evant sections were discussed with the studen ctice Placement Educator:	t and th	Date:					
	Competency		Classification (Please circle)					
	Specific skills: 1 Assessment and treatment planning		1 st / 2:1 / 2:2 / 3 rd / Fail Circle a classification	n for				
	2 Interventions and treatment		1 st / 2:1 / 2:2 / 3 rd each of th competer					
	Core: 1 Communication		1 st / 2:1 / 2:2 / 3 rd / Fail					
	2 Personal and people development		1 st / 2:1 / 2:2 / 3 rd / Fail					
	3 Health, safety and security		Once a classification					
	4 Service Improvement		has been given for each competency an overall					
	5 Quality		percentage is given.					
	6 Equality and diversity		1 st / 2:1 / 2:					
Plac	cement percentage mark (based on PPE jud	dgment	of student overall)					
To a	ure in one or more competencies should resul achieve a 1 st the student should normally achie ards of 80% or above are extremely rare and s	eve a 1 ^s	ark of less than 40%					
Prac	ctice Hours completed:	1	e sure the total hours ecorded here.					

Hours need to be recorded throughout the placement.

Student placement record sheet

Key for Activity Codes: P – Placement BH – Bank Holiday S

	Day 1	Day 2	Day 3	Day 4	Day 5		D	ay 1	Day 2	Day 3	Day 4	Day 5
	Week	1 To	otal P:				W	eek 2	2 То	otal P:		L
Date				Ke	ep trac	k of hours	eac	:h				
Hours*				we	ek – yc	ou might ch	1005					
Activity code				stu	ident at	his with the each wee on session.	kly					
	Week	3 То	otal P:	00					λ To	otal P:		
Date				4		Date						
Hours*						Hours*				ve is at		
Activity code						Activity code		stu	ident s	hoose t tudy lea that the	ave and	you a
	Week	5 То	otal P:				W	the	e time f	for study	y then y	vou car
Date						Date			unt the	e hours a nt.	as part	of their
Hours*						Hours*	\Box		_			
Activity code						Activity code			1			

Hours* - Please indicate hours worked, e.g. 7.5, 3.0, etc

Activity Code	Total Hours	If the student has time off sick they must report it to university. They should know the contact details of the placement
Placement		administrator and it will also be in their
Bank Holiday		book.
Sick		If they need a considerable time off sick / compassionate leave etc please tell the
Compassionate Leave		university as we may need to talk to the student about whether they need to
Other Absence		postpone the placement.
Student Declaration	n prmation given above	e is Placement Educator Declaration I confirm that the student attended practice placements as indicated above
_	ease make sure	Signature:
Date:	erything is signed.	Name: (please print)

Here's an example of the marking process:



Winnie is a level 4 (first year) OT student. At the end of her placement her PPE reports:

Winnie was quiet at first but her confidence has grown over the last few weeks. She has started to make good attempts at clinically reasoning her treatment plans and is able to highlight some of the main pros and cons. Winnie needs to work on her goal setting and interview skills. Winnie was a little overwhelmed by the range of different clients we saw in the six weeks

and I think also the number of different staff we liaise with.

She started to show some good reflection skills discussing how she felt in some of these situations and I would encourage her to work on this to help her in her next placement, I was impressed with her ability to identify areas for improvement.

Considering that Winnie is a first year student her final grades were:

2:2
2:2
2:2
2:1
2:1
2:2
2:2
2:1

The competencies highlighted are ones that can be linked particularly to the case study information.

So overall Winnie achieved:

- 5 x 2:2's
- 3 x 2:1's
- A 2:1 classification = 60 69
- A 2:2 classification = 50 59
- Winnie has more 2:2's than 2:1's and now her PPE has to think about her performance overall.
- Whilst Winnie has done well overall her PPE feels that a higher 2:2 grade is best reflective of her overall performance. She couldn't give a low 2:1 as the 2:2s pull it down towards the 2:2 area and this is where the dominant area of classifications fall, however she also couldn't give a low 2:2 as Winnie does have three 2:1 classifications.

Winnie's overall mark was given as: 58% which is a high 2:2 grade and reflects her overall performance.

But what if there's a problem?

- First and foremost, if you have any concerns about a student's progress during the placement, whether this be due to health issues, professional issues, competence, safety etc. the please contact the University immediately. There is a list of contact details at the end of this guide and the students also have contact details in their PAD. It is much better to 'flag things up' early
- Unsafe practice or violations of Professional Standards (HCPC 2012) will cause the student to fail the placement following a process that includes one verbal and two written warnings. If a final warning (the second written warning) is given the assessment mark will be negated and a mark of '0' will be recorded. In exceptional circumstances the student may be withdrawn from the placement earlier in the process after discussion with the University.

Disciplinary procedure
 Examples of areas that can lead to the disciplinary process being implemented: Fails to adhere, at all times, to personal and professional standards which reflect credit on the profession. Fails to apply knowledge of the departmental health and safety policy to specific service user groups/conditions. Does not respect service user confidentiality.
There are more items on this list in the PAD.
Record of verbal warning Date: Date: Student PPE
First written warning Date:
Student
PPE
Second written warning opportunity in order to support you (and any other staff involved) and the student.
Date:
Student

Action plan

This action plan is to be used if a student is falling behind in achieving their intended learni	ng
outcomes	

Please identify the reason for this action plan (sickness, lack of appropriate clinical experience, lack of student forward planning, other).

Please provide details:

Within the action plan please address the following as applicable:

The specific areas of learning that need to be achieved				
Areas/issues to be targeted There is a section in the PAD for each placement where you can go into more detail about any areas in which the student is struggling. This is not about disciplinary action but can be used to help 'unpick' areas of difficulty that the student might be experiencing. Please discuss this with the University too for additional support. Review dates and implications of not achieving them The need and rationale for extension				
Signed: Student Date:				
PPE Date:				
University tutor				

- Each of your students will arrive with their own Practice Assessment Document in which you record all of the marks / hours / reports as described above. If you wish to see any of their previous feedback it will either be in the book they arrive with (if it is the second placement of that year) or you can ask them to bring in their previous book.
- Additional Learning Needs:
 - Some of our students may have additional learning needs (ALNs).
 - We very much encourage our students to share this with you before they arrive on placement and if necessary visit you so that any reasonable adjustments can be made.
 - If you are concerned that your student may have undisclosed ALN then please contact the university to discuss this.
 - Sometimes students feel embarrassed about disclosing ALNs. They might worry that they sound like they are making excuses, this can sometimes be why they don't tell you about ALNs.
 - Students who have recognised ALNs are likely to have an ALN tutor at the university who can support them whilst they are on placement – if necessary encourage the student to make contact with their tutor if you feel they could benefit from some support or if you want to talk through any strategies.
 - Students are encouraged to share the strategies they use to manage their learning needs e.g.:

"I can find it difficult to manage my time but I find that having a clear timetable set out at the beginning of the week takes away the anxiety and helps me manage last minute changes. Would it be possible to go through my timetable with you during supervision at the end of each week to check I'm on the right track?"

- Students need to manage their own ALNs just as they will once they qualify but depending on their academic year and how recently they have received a diagnosis they may be more confident with talking through these things.
- o If in doubt seek support from the university!





Does this change the assessment process?

 What is assessed and how it is graded is exactly the same as the present print based practice assessment document (PAD) this is just a new web-based way to record the assessment



Why move to an online tool?

- Allows the student, PPE and academic advisor to see the negotiated learning agreements / assessment progress / action plans etc at any time
- Students will not have to carry around bulky portfolios ... which can be lost!
- · More secure and easily accessible
- Any device that has an internet browser and connection to the internet will be able to access OPAL



Assessing using the online tool

Just because this is online does *not* mean you do not have to meet with the student. The usual processes still apply



What do you need to do?

First and most importantly you will need to register with OPAL, ideally before the student arrives.



How to register on OPAL ...

- 1. Go to www.opalbu.com
- 2. Click 'Mentor / PPE Registration'
- 3. Enter your work email address



How to register on OPAL ...

- Enter your username remember students will see this so keep it professional
- 2. Create a secure password and remember it!
- Enter work email not a personal one
- Tick the box to indicate what type of professional PPE you are
- Click register, allow a few minutes and then you can login.

Plaine complete the form before to charte a marter	
to a suggested that she passwert should be a mo- and number.	nonum of it characters with at basi one space linear tase letter
Antisett (Intell)	
Descentions * Processment From Name * Least Name * Canad Address * This should be pro-sure annual part non a personal event accurate a set the scholar to standards advance personal annual part non a	and the state
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MAC/HERC/Performanted Regulations March of Work (e.g. Name of Hougetub * Organizations) (e.g. March associated) Regular	



Security

- BU takes the security of your and students information seriously and the web site which hosts OPAL requires a login to access the student information and meets a high standard for security.
- Choose a secure password and keep the password safe.
- There is a function to have it reset.







- The student will 'invite' you as the PPE to see their profile. You will not be able to do anything unless the student invites you. If your student does not invite you, BU needs to know otherwise assessment cannot be completed
- Once the link is created, the PPE has access to all elements of the student's OPAL, including past comments, as well as current assessments.
| Viewing | student | assessment | pages |
|---------|---------|------------|-------|
| | | 0 | |

DU Asses	e Practice sment for	Change Password Log out Contact Us
wersity Learn	ing	
lank Moody	Home Welcome to OPALBU (Online Practice Assessment for Learning at Bournemo	outh University)
earning & Assessing Course	Comments and grades in this log will be visible to the student, mentors an student. Please bear in mind the sensitivity of this document. Please also n student, mentors or health professional. This log must not be shared with	espect the rights to confidentiality of the
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Help & Resources Forgotten Username and Password << Back	Inactive placement students	Inactive sign off students	
	© 2018 Bournemouth (Inversity NOW o	-

A few other useful things to know....

Only one person can be logged into OPAL BU on the one device and using the same browser
Two people must not be logged into OPAL BU on the same device whilst using the same browser
It is possible to be logged in on the same device using two different browsers (e.g. one is logged in via Firefox, one via IE), but please be extra careful that information updates correctly



'CLICK SAVE'

What is important to remember is if you are working on any part of the student portfolio, you must click save before leaving the PC / Tablet, otherwise any work will be lost!





- The 'Help' section within www.opalbu.com contains Powerpoint Presentations (including an audio presentation - <u>http://youtu.be/NJmNC25_IYs</u> and User Guides.
- There is also a link to the newsletter and OPALBU leaflet and all of this information can be accessed without having to login.



Recommendations following moderation of 1st, 2nd and 3rd Year Occupational Therapy Practice Assessment Documents – 2018/19

The Staff at BU would like to thank all the PPEs and PPCs that we have worked with this year and those who are supporting students in this academic year. Your efforts are much appreciated. We would also like to extend our thanks to those who have this year who have had to master the new online OPAL system. Please note that in the forthcoming academic year 2019/20 BU0, BU1, Bu2 will all be on OPAL and only BU3 and BU4 will remain on a PAD document.

We have noted some excellent feedback at half way and full time during this moderation period. This feedback includes: 1) the language used in the grade descriptors; 2) offers clarity on what the student is doing well; and 3) offers targeted feedback on how they can improve their grade at half way or in subsequent placements / practice. The below are recommendations for helping to target feedback so that it can support the professional and personal development of students.

These are supportive recommendations taken from moderating 4 placements' practice assessment documents / OPAL covering first, second and third year students. They are in no particular order and are to try to ensure PPEs and students have as consistent an experience as possible.

If there are any questions about any elements please do not hesitate to get in touch. Please do book onto a refresher update if you have not received training in the last 2 years. Please look out for the new update options that will be released shortly.

1. Please use the language of the marking descriptors to support the structure of the written feedback. For example if the student has performed at a 2:1 level then say that they are 'Very good at....' And give examples / evidence of what is was that was very good. Try not to say that someone has been excellent at something and then give them a 2:1 as this may confuse a student as to why they did not receive a 1st.

2. Please ensure that all feedback is recorded in a written format. Many PPEs offer extensive explanations during their feedback but if the main substance of this feedback is not recorded it is unlikely that the student will retain the information to help inform subsequent placements or enter into effective discussions with their academic advisor. Please note that if the depth of these discussions or explanations are not present in the assessment document staff are unable to moderate the PAD/ OPAL effectively.

3. It is not necessary to give individual percentages for each competency when completing the final report. What is needed is a classification for each competency (1st /2:1 etc) and an overall percentage which reflects where those 8 classifications lie.

4.Within each competency there are marking descriptors for each classification banding. Within these marking descriptors for each banding there are 2 or 3 different subsections (linked to the intended learning outcomes). Please note that this would work the same way as the final grade in that where ever the majority of the subsections have been highlighted this is where the student's overall classification would sit. Please see the picture below to assist you with this. You can circle / highlight in the PAD which of these subsections you feel the student has met in order to help work out what overall classification the students has achieved for the competency. Remember that in the OPAL system there are boxes for you to check to do this. These must be checked so that the final classification for each competency can be drawn through on the system.



The student has been very good in 2 areas and excellent in one, therefore there overall classification is a 2:1 but the student can see that they have been excellent in one area as well.

5.Try to always ensure that feedback does not become a descriptive list of what a student has done – this is something that students struggle with if we do this with feedback on written work too as they say they know what they have done but they want to know whether they did it well or not and how they can improve it. Giving examples of what went well or perhaps not so well and then feedback to discuss how the student could work on the identified areas provides more support and opportunity for development.

6. At any point of a placement, if you think a student is failing or has done something that necessitates use of the disciplinary procedure please contact the university as a matter of urgency

7.Assess the student's performance in the time they are with you and within the opportunities available in the setting. Avoid 'The student could have achieved a higher grade if there had been an opportunity to do....' Or 'The student could have achieved a higher grade if this had been a longer placement...' these are things that students can't do anything about so should not be penalised for this. Please assess them with the opportunities they had within the time they had. If they had opportunities but did not the make the most of them then that, of course, is a different matter.

8.Try to ensure that a statement upholds the grade given – if someone is told that they met a competency fully yet are given a 2:1 this seems rather confusing. If it is met fully the implication is that there is nothing more they could have done therefore a 1st could be anticipated.

9.Please do not give a mark on the '9' eg: 49 / 59 / 69 as this is just on the cusp of going into the next classification banding. It is better to be clearly one side or the other.

10.For those of you using the new OPAL system please sign off the timesheets, ensure that all competencies have been graded using the check boxes and that you have offered a final percentage grade and a short summary. Once this is complete the students offer some feedback on their placement and the academic tutor can then sign off the portfolio. All of the above aspects are necessary to draw the grades through in preparation for the examinations board.

11.We appreciate that all staff are busy but we respectfully request that all PADS and OPAL portfolios are completed within a week of the placement. This is necessary as students are responsible for submitting them and a failure to do so by the deadline results in students being penalised. This is difficult for many to negotiate and we would ask that you do let us know if the deadline is not achievable so that a plan can be put in place to avoid a penalty.

We hope that the above offers some helpful recommendations. Please do make contact with Juliette Truman (jtruman@bournemouth.ac.uk) should you wish to discuss any aspect further.

Dr Juliette Truman



Bournemouth University

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Glossary of Terms / Abbreviations

Term / Abbreviation	Description
AA	Academic Advisor (used to be referred to as a Personal Tutor)
BU	Bournemouth University!
CPD	Continuing Professional Development
FRS	Fixed Resource Session – this is the more traditional 'chalk and talk' style of lecturing
ILOs	Intended Learning Outcomes
IPE	Inter professional Education
KSF	Knowledge and Skills Framework
Level 4	Certificate Level – Year 1
Level 5	Intermediate Level – Year 2
Level 6	Higher Level – Year 3
NLA	Negotiated Learning Agreement
PPE	Practice Placement Educator
PPC	Practice Placement Coordinator
PET	Placement Education Tutor
PAD	Practice Assessment Document
UPLA	University Practice Learning Advisors

Appendix I Outline Timetables for OT

First Year

	Semester 1 – September - January			Semester 2 – end January - May				Semester 3 – end May - July			
Introduction	ОТ	BU0 Ori	Becoming an OT	Winter	Becoming an OT	Asses	Analysing Occupation	Spring	Analysing Occupation	Asses	BU1 – six week
on Week	Skills for Therapy Practice	entation	Skills for Therapy Practice	머	Skills for Therapy Prac.	sment	OT in Action 1	Break	OT in Action 1	sment	assessed placement
						Oc	cupational Therapy Portfo	lio 1			

Second Year

	Semester 1 – September - January				Semester 2 – end January - May				nd May
End of S Bre	OT in Action 2	OT in Action 2 Winter	(IF	Exploring to Guide	Promoting Health and	Spring	BU2 – eight week	Dortfolio	
of Summer Break	Reasoning for Therapy Practice	Reasoning for Therapy Practice Break	Sm E	Evidence Practice	Wellbeing (IPE)	Rroak	assessed placement	Portfolio	
	Occupational Therapy Portfolio 2								

Third Year

Semester 1 – September - January				Semester 2 – end January - May			-	Semester 3 – end May - July	
BU3 – 10 week assessed placement	Researc h for OT Practice	Winter Break	Research for Service OT Practice Improvement Proiect (IPE)	Assessment	BU4 – 8 week assessed placement	Spring Break	Innovation in Occupational Therapy	Assessment -	
Occ	Occupational Therapy Portfolio 3								-

Appendix II Example supervision form



Occupational Therapy Placement Supervision Form

Student Name:						
PPE Name:						
Date of Supervision:	Supervision session number: 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 /10					
Progress with competency areas: Assessment and treatment planning:						
Intervention and treatment:						
Communication:						
Personal & people development:						
Health, safety and security:						

Service improvement:

Quality:

Equality and diversity:

Other discussion areas:

Signed:

Student:

PPE:

Date and time of next meeting:

Appendix III Assessment in Practice

Assessment in practice

Competencies

There are eight competencies of practice that will be assessed. These are in line with the NHS Knowledge and Skills Framework:

Specific skills: 1. Assessment and treatment planning Specific skills: 2 Intervention and treatment

Core 1: Communication Core 2: Personal & people development Core 3: Health, safety and security Core 4: Service improvement Core 5: Quality Core 6: Equality and diversity

The competencies remain the same each year to respect differing specialist areas of Occupational Therapy / Physiotherapy practice where students may find themselves throughout the programme.

Competencies are the same for each level (year) on the programme but the level of expectation for achieving the learning outcomes differs from year to year. The expectation for achieving the learning outcomes shows the progression that students will make in their performance between level C (first year) to level I (second year) to level H (third year).

Expectations change between the levels (years) in relation to the amount of **support** provided, the **depth of reasoning** required and the **extent** to which students are expected to achieve the intended learning outcomes.

It is highlighted that the expectation is 'By the end of the placement'.

Expectations of the learning outcomes between levels

Level 4 Year 1	By the end of the placement and with support , students are expected to demonstrate basic knowledge and comprehension in order to begin to :
Level 5 Year 2	By the end of the placement and with guidance , students are expected to demonstrate analysis and application in order to develop skills to :
Level 6 Year 3	By the end of the placement and with minimal supervision , students are expected to demonstrate evaluation and clinical reasoning in order to be competent to :

Definitions of 'support'

Support	Support is defined as significant assistance with all aspects of performance.	Level 4 / Year 1
Guidance	Guidance is defined as monitoring the student for areas in which they may need support and offering this as the PPE or student feels necessary.	Level 5 / Year 2
Minimal supervision	Minimal supervision is defined as ensuring safe practice and expecting students to request guidance or support as appropriate.	Level 6 / Year 3

Definitions of 'depth of clinical reasoning'

Knowledge and comprehension	Knowledge is defined as demonstration of factual and conceptual principles that underpin practice. Comprehension is defined as understanding and interpreting knowledge to develop arguments.	Level 4 / Year 1
Analysis and application	 Analysis is defined as breaking down knowledge in order to consider different approaches to solving problems and identify limits to knowledge. Application is defined as the ability to use knowledge and theory in new situations to explain practice and make sound judgments. 	Level 5 / Year 2
Evaluation and clinical reasoning	Evaluation is defined as synthesizing information gained from practice, experience, concepts, theories and the research evidence in terms of their value and clinical significance.	Level 6 / Year 3
	Clinical reasoning is defined as integration of findings to justify decision making based on knowledge, comprehension, analysis, application and evaluation of the information.	

Definitions of 'extent'

Beginning to	'Beginning to', is defined as basic ability to demonstrate the stated ILOs.	Level 4 / Year 1
Developing skills to	'Developing skills to' is defined as establishing and advancing skills to demonstrate the stated ILOs.	Level 5 / Year 2

Competent to	'Competent to' is defined as demonstrating the ability to practice as a novice professional.	Level 6 / Year 3
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Formative and Summative assessment

Formative assessment

The Practice Placement Educator (PPE) should give formative feedback half way through each placement. This feedback should be to help the student progress and should not equate to any mark, classification or banding.

Comments should be written in the relevant competency located. If there are specific issues then PPEs are required to implement the '*Practice placement support*'. An '*Action plan*' located will then be implemented in collaboration with the university tutor.

Summative assessment

On completion of the placement it is requested that PPEs provide summative feedback. This feedback should include written comments, a classification band for each competency and a final grade (%).

Written feedback should give the student information on their performance during the placement and also provide them with constructive action points to take forward to subsequent practice placements. Feedback should be written in the relevant competency. If there are specific issues then PPEs are required to implement the '*Practice placement support*'. An '*Action plan*' will then be implemented in collaboration with the university tutor.

The PPE is asked to award a **classification band for each competency**. This should best reflect the achievement of the student by the <u>end</u> of the placement and only marked on the final mark sheet.

An overall classification mark is given as a **final grade (%)** for the placement. This final grade should reflect the classification bands the student has achieved by the <u>end</u> of the placement and only marked on the final mark sheet. The grading is <u>not</u> calculated as an average percentage from the competencies but should provide an all-encompassing reflection of the student's performance.

The final grade (%) is linked to the following degree classifications.

1 st	Excellent
2:1	Very good
2:2	Good
3 rd (PASS)	Acceptable
Fail	Poor
	2:1 2:2 3 rd (PASS)

Competencies

Competency	Learning Outcomes
Specific skills	4. Plan an assessment strategy.
	a. Sources of information.
 Assessment and 	b. Techniques selected for assessment
treatment planning	c. Gathering of relevant information.
	5. Interpret assessment information.
	a. Summarises assessment findings
	b. Demonstrates logical thinking.
	c. Produces a problem list from assessment findings.
	6. Plan intervention or treatment based on assessment findings.
	a. Goal setting with service user.
	b. Selects appropriate intervention
	c. Rationale for selection of intervention.
	1. Conduct appropriate interventions or treatments.
2 Interventions	
and treatments	 a. Delivery of case management including discharge planning. b. Health promotion and well-being.
and treatments	
	c. Evidence to influence intervention. 2. Review interventions.
	 a. Strengths and weaknesses of an intervention. b. Outcome measures.
	c. Reflects on the outcome.
	3. Safe and effective performance of interventions or treatments.
	a. Skill
	b. Grades or adapts
	c. Range of skills.
Core	1. Demonstrate effective two-way verbal and non-verbal communication.
	a. Listening skills.
1 Communication.	b. Body language.
	c. Language.
	2. Clearly and accurately documents information.
	a. Recorded information is clear and accurate.
	b. Storage
	c. Separate issues, fact and opinion statements.
	3. Adapt communication to a range of people, matters and settings.
	a. Communication tools.
	b. Rapport.
	c. Communication in groups and teams.
	1. Demonstrate development of personal skills and knowledge.
2 Personal and	a. Identifies areas for improvement
people	b. Sets own goals
development.	c. Engages with resources, (e.g. library and training).
	2. Demonstrate self-development using reflective practice.
	a. Reflects on practice and own development
	b. Makes use of feedback and supervision.
	c. Implements changes in response to reflection.
	3. Demonstrate development of others.
	a. Supports others
	 a. Supports others b. Facilitates skills and knowledge of others

	1. Recognise the need for a healthy, safe and secure working environment.
3 Health, safety	a. Risk.
and security.	b. Accountability.
	c. Policy and legislation.
	2. Apply healthy, safe and secure working practices
	a. Moving and handling.
	b. Infection control.
	c. Secure working practice.
	3. Monitor and maintain health, safety and security of self.
	a. Competency.
	b. HPC codes of conduct.
	c. Fitness to practice.
	1. Incorporate research and evidence to improve practice.
4 Service	a. How evidence can improve practice
Improvement	b. Relates evidence to practice area.
	c. Use of evidence to inform decision making.
	2. Be aware of administration for the practice area.
	a. Participates in audit and quality control.
	b. Report appropriately complaints and feedback.
	c. Clinical governance.
	c. Clinical governance.
	1. Demonstrates professional practice behaviour.
5 Quality	
	a. Respects confidentiality.
	b. Trustworthiness and reliability.
	c. Conduct, appearance and manner.
	2. Demonstrate inter-professional and team-working skills.
	a. Respects roles of members of the MDT.
	b. Assists and supports team.
	c. Collaborates with MDT for coordinated care.
	3. Demonstrate management skills.
	a. Manages time.
	b. Demonstrates organisational skill.
	c. Delegation.
6 Equality and	1. Demonstrates sensitivity to equality and diversity.
diversity	a. Equality.
uiversity	b. Diversity.
	c. Policies and procedures.
	2. Demonstrate awareness of consent and ethical behaviour issues.
	a. Consent
	b. Ethical behaviour.
	c. Vulnerable client group.
	3. Demonstrate service-user centred practice.
	a. Service-user – therapist relationship.
	b. Services –users views and preferences
	c. Collaborative decision making.



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