

CORFE HOUSE

7 day cooling-off period (comes to an end after 7 days or once you have collected your keys).

For bookings made after 1 August 2024 the cooling-off period reduces to 24 hours (comes to an end after 24 hours or once you have collected your keys).

Conditions for cancelling after cooling-off period has expired:

- Failed to receive the grades needed to take up your University place at the start of the 2024/25 academic year.
- Failed to obtain visa needed to take up your University place at the start of the 2024/25 academic year.
- The pre-sessional English language course required to take up your University place is cancelled.
- University entry is deferred from the start of the 2024/25 academic year until the start of the 2025/26 academic year.
- Choice of University for the start of the 2024/25 academic year has changed to a different city where Student Roost accommodation is unavailable.

A tenancy takeover may be arranged in the following circumstances. This is permitted until 31 May 2025, subject to a £50 fee. From 1 June 2025 a tenancy takeover is not possible.

- Change of mind.
- Booked different accommodation.
- Accepted onto a placement or exchange programme.
- Single semester course.
- Classes temporarily or permanently being delivered online.
- Decide to commute to your University city.

For full details of the Cancellation Policy, please visit [link to SR cancellation policy on website]

To discuss cancellation please contact the Student Roost team on corfe.house@studentroost.co.uk or 01202 649670.