

Welcome to your new home!

You've made it, you're here – it's now time to settle in!

We sincerely hope that this will be one of the best years of your life. Please behave responsibly but have a great time! Just before you start.....

You may find it useful to take time at this point to see how you can put your bedroom door on the latch while moving in (this can be done by turning the knob on the inside of the door and lifting the catch on the door edge) as it can be a pain should you lock yourself out!

Please take time to look through your welcome pack as it contains a lot of valuable information that you will need to make the most of your stay in The Student Village. The information pack includes;

- A-Z of the Student Village
- Meet the Student Village Team
- Service level statement
- Charges sheet

Your **accommodation induction** will be as stated below, your attendance is mandatory and buses will be provided to transport you there and back. Pick up will be 16:15pm at the back of the Student Centre at Talbot Campus. There will be a return bus @ 18:15pm

- **Sunday 16 September at Fire Station Lansdowne @ 5pm**

Please note: this induction is **compulsory** and you will be required to sign in.

Any maintenance/repair issues you might discover should be reported to the Student Village office which is located opposite the laundry, if we are not there please leave a note or email us. If urgent and outside of hours please contact Poole House reception on 01202 965001.

We look forward to meeting you very soon!

Lauren and Elaine (Residential Support Coordinators)

studentvillageteam@bournemouth.ac.uk

Mobile: 07808 205 236 or 01202 961012 (office hours only) Security mobile: 07738 888 075 (They do not take calls from withheld numbers)