



Visitor Wi-Fi



IT Services

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WiFi Powered by
The Cloud
A Sky UK Limited company

Your guide to connecting to the visitor
Wi-Fi Service at Bournemouth University



Bournemouth University is an eduroam participating institution. This enables students, researchers and staff from other participating institutions to obtain internet connectivity when visiting the University.

If you are visiting from an eduroam participating institution the Wi-Fi should connect automatically if you have used the service before. However, if this does not happen please follow the steps below:

Wi-Fi Powered by The Cloud

If you are visiting Bournemouth University and are not from an eduroam participating institution you will need to connect to 'The Cloud'. To do this please follow the steps below:

- CONNECT. Open the Wi-Fi settings on your device and select 'eduroam' from the available network list.

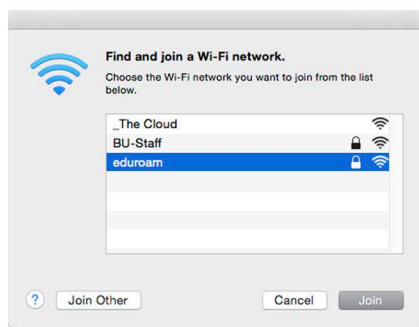


- LOGIN. When prompted enter your institutions' username and password.

Include your full email address here.

- Click Join / Connect.

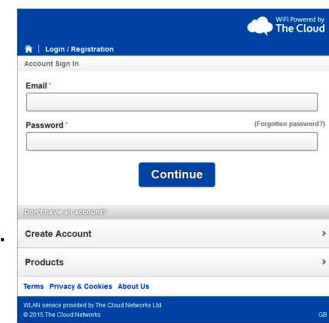
- START BROWSING. Once you are connected you will be able to start browsing the Internet.



- CONNECT. Open the Wi-Fi settings on your device and select 'The Cloud' from the available network list

- LOGIN. When prompted enter your username and password. Click Continue

- REGISTRATION. If you have not used 'The Cloud' before, you will need to register for the service and refer to the terms and conditions if you accept. To do this select 'Create Account' and fill in the information fields to create a username and password.



- START BROWSING. Once you are connected you will be able to start browsing the Internet.

SUPPORT. If you have any issues connecting to 'eduroam' or 'The Cloud' please contact the IT Service Desk by calling (01202) 9 65515.

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Support