

Damage, Replacement and Cleaning Costs – broken down and explained

Unfortunately, things can and do get broken, and although we won't charge you if it really was an accident, sometimes we may have to pass on a cost for damage, replacements or additional cleaning.

The reason we have sent this to you now is that we believe that honesty is the best policy and we like to be as up front as we can about these costs from the start so that there are no nasty surprises further down the line. As per [Section 5 of your accommodation Licence](#) when you sign and accept your offer of accommodation you also accept these cost implications.

Charges are passed onto the residents found to be responsible - in communal areas this can be shared between all of the residents responsible for that area unless an individual(s) take responsibility. The cost of the repair to or replacement of the item is the cost we charge back to you; we do not add any further charges. The table below gives an indication of what may be charged.

Area	Item	Replacement from*	Notes
Access and Security	Door Keys	£20.00	per key
	Door Fob	£20.00	per key
	Post Key	£20.00	per key
	Ironing Board	£25.00	per item
	Kettle	£15.00	per item
	Microwave	£60.00	per item
	Oven	£215.00	per item
	Hob	£120	per item
	Fridge	£150.00	per item
	Freezer	£210.00	per item
	Fridge/Freezer	£290.00	per item
Bathroom	Disposal of white goods	£25	per item
	Toilet seat	£15.00	per item
	Additional Deep Clean	£25.00	per clean
Kitchen	Painting	£30.00	per wall
	Kitchen bin	£30.00	per item
	Mop and bucket	£10.00	per item
	Flooring	£60.00	per item
	Worktop	£50.00	per item
	Table	£150.00	per item
	Additional Deep Clean	£40.00	per clean
Fire Safety Equipment	Painting	£30.00	per wall
	Fire Extinguisher (misuse)	£80.00	per item
	Fire Blanket (misuse)	£30.00	per item
	Fire Break Glass (misuse)	£25.00	per item
	Smoke/Heat	£50.00	per item

	Detectors		
Bedroom	Mattress	£75.00	per item
	Study Chair	£80.00	per item
	Bed Base	£80.00	per item
	Bedside table	£45.00	per item
	Wardrobe	£150.00	per item
	Study Desk	£160.00	per item
	Desk Lamp	£10.00	per item
	Easy Chair	£70.00	per item
	Mirror	£40.00	per item
	Wastepaper bin	£10.00	per item
	Additional Deep Clean	£30.00	per clean
	Painting	£30.00	per wall
	Communal Areas	Vacuum Cleaner	£100.00
Easy Chair		£80.00	replacement
Easy Chair		£60.00	re-cover
Sofa		£200.00	
Additional Deep Clean		£30.00	per clean
Painting		£30.00	per wall (minimum charge)
Other	Signage	cost per invoice	invoice supplied on request
	Window or Door Glass	cost per invoice	invoice supplied on request
	Replace carpet/flooring	cost per invoice	invoice supplied on request
	Carpet Clean	£45.00	per room
	Carpet Clean corridor	£45.00	per corridor
	Curtain replacement	£85.00	per set
	Window Clean	£10.00	per window
	Door Lock	cost per invoice	invoice supplied on request
	Damage to Wall	£40.00	per wall (minimum charge)
	Damage to Door	£115.00	per item (replacement)
	Damage to Electric Sockets	£20.00	per item

Please do keep this information for reference, although we do hope that you never need to use it.