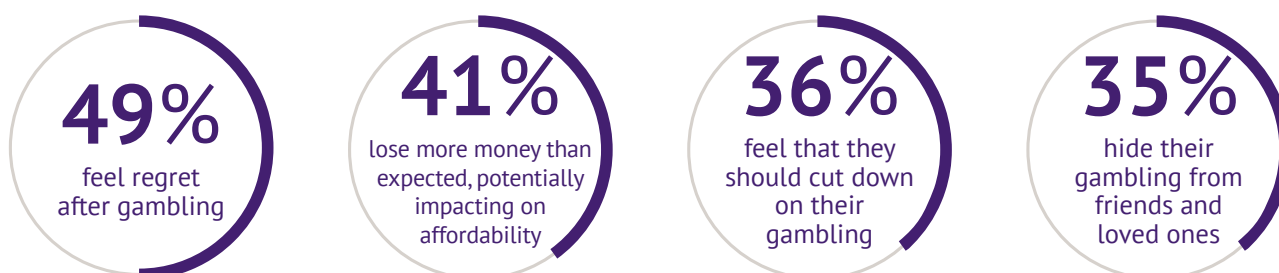


The LGBTQ+ community call on the regulator, operators, and parliament to provide the right tools when they reach out for help with a gambling problem.

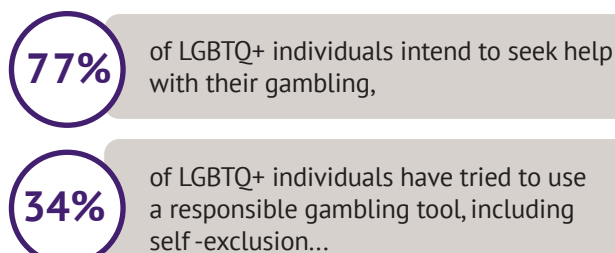
In the beginning

LGBTQ+ people face unique issues. Many turn to gambling to cope with their life stressors (discrimination, isolation, stigma, harassment). But it can make things worse...



Seeking help

The LGBTQ+ community is a receptive audience. Providing targeted safer gambling initiatives for them should be a priority.



“
Being part of the LGBTQ+ community, you might not get the correct help or the correct support you need.
”

...but most feel that generic gambling support services used do not cater to LGBTQ+ needs.

The future

The LGBTQ+ community calls on the regulator and operators to develop safer gambling initiatives that address their needs. Including:

The option to speak to and be supported by trained staff who identify as LGBTQ+

Targeted and tailored support for LGBTQ+ individuals experiencing gambling-related harm.

Greater visibility of the risks associated with gambling in the LGBTQ+ community.

Total ban on all gambling advertising across all platforms to individuals who opt for self-exclusion.



“
LGBTQ+ people face unique issues. If the person you talk to is trained or has knowledge of what LGBTQ+ people go through, then they can do a better job.”

“
There needs to be trained support people who are from the LGBT community. They know the things that might have driven us to turn to gambling.”



“
There should be more support advertised.”

